

# RULES OF THE HOUSE

We welcome you to our hotel and wish you a pleasant stay. To provide this for all guests, we request you to take the following items into consideration:

- 1) The entrance door and the reception are closed between 0.00 a.m. and 7.00 a.m. In cases of emergency during this time please call #50 from a telephone located on each floor. Please observe the instructions in all wardrobes and room doors. The emergency exit is located in the entrance hall next to the main entrance.
- 2) Please respect the night-rest (especially for the balcony) from 10.00 p.m. to 7.00 a.m. We kindly request you to show particular consideration for all guests during this time.
- 3) Alcoholic beverages are not allowed in the hotel-rooms.
- 4) Smoking and naked flame is forbidden in the whole YMCA-house incl. the balcony. In all rooms there are smoke detectors which will alarm the fire service in case of smoke. If there is an alarm because of smoke in the rooms the guest causing the arrival of the fire service will have to bear the costs for the fire service.
- 5) Visitors may not be received in the room but in the entrance hall.
- 6) We request you to leave the key at the reception before leaving the hotel.
- 7) Group breakfasts are served between 7.30 a.m. and 9.00 a.m. The group leader is requested to arrange a fixed time for breakfast the day before, which is to be kept by the entire group.
- 8) Groups are requested to take off their sheets and to vacuum their rooms on the day of departure.
- 9) Check-out time is 10.00 a.m. at the day of departure.
- 10) We offer mixed rooms for men and women only for married couples and families.
- 11) Pets are not allowed.
- 12) Valuables e.g. cash and travel documents can be deposited at the reception. Groups should deposit their valuables jointly. We assume no responsibility for valuables kept in the hotel rooms.
- 13) The group leader has legal responsibility for minor group members. In every case the tour or group leader accepts responsibility that house rules are observed.
- 14) If deliberate or negligent damage has been incurred without the responsible person or persons having been determined, the entire group will be deemed liable. A cleaning fee will be charged if quarters are vacated in an excessively dirty state. The reception should be advised immediately on arrival if property in the quarters is found to be damaged or dirty, so as to avoid liability claims later.
- 15) Our staff is obliged to ensure that the house rules are observed. Orders of our staff have to be obeyed at any rate. Repeated violations are a reason to reprimand.

We hope for your understanding of these rules. They should assist you to have a pleasant stay in our hotel. In case of special questions and wishes please contact our staff.

In the entrance hall you will find programme brochures of our events. You are warmly invited to participate in these events.

We wish you a pleasant stay in Munich.

Yours sincerely,  
YMCA-Youth-Hotel

15.2.2018